



Merton Mencap Standards

No 3. Preventing & Responding to Bullying

Our statement

We are committed to

- each person having a right to an environment where safety, security, praise, recognition and opportunity to participate is commonplace
- respecting individuals' feelings and views
- everyone feeling important, our differences make us unique
- showing appreciation of others by acknowledging individual qualities, contributions and progress

Our basic commitments

- We have written policies and procedures to safeguarding children and adults at risk
- We have a clear Anti-bullying Policy & Procedure to raise awareness of bullying and show how we would respond to any allegations or incidents of bullying
- We put in place ground rules for people using our services which seek to prevent any type of bullying
- We have a Complaints Policy & Procedure

Our additional commitments

- Any instances of bullying and complaints are reported to our Chief Executive and Executive Committee for review by our trustees